

Proven Approcahes in Improving SBC with Focus on IPC

K Laxmikant, Sr Director SBCC, Pathfinder International

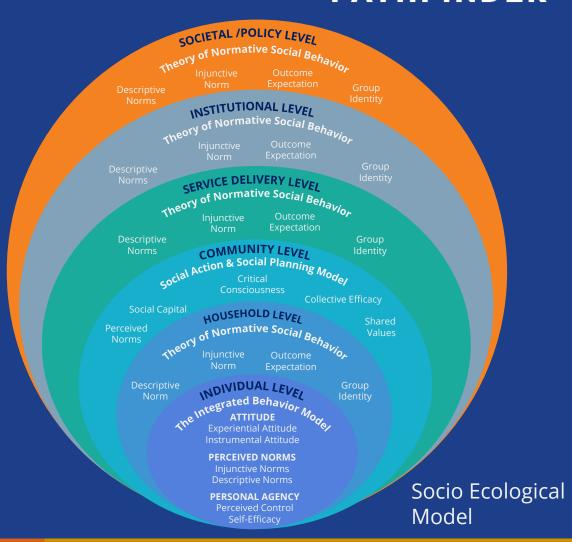


The Context

How is IPC placed within the context of SBCC?

PATHFINDER

Theoretical Framework



Logic Framework SBC-IPC

PATHFINDER

Underlying Conditions

Personal Barriers

- Lack of comprehensive understand of family planning
- Lack of autonomy and agency
- Lack of spousal communication on FP
- Lack of correct, credible information
- · Pressure to prove fertility

Social & Cultural Norms

- · Restrictive gender roles
- · Son preference
- Pressure to prove fertility

Lack of quality counselling & services

- Lack of quality FP counseling and services
- Lack of access to FP counseling and services
- Provider bias
- Public sector focus on limiting methods

Domains of Communication

Individual & Couple

- · IPC(DL)
- Community Meetings (DL)
- Mid Media (GV)
- Mobile Intervention

Household

- IPC(DL)
- Community Meetings (DL)
- Mobile Intervention

Community

- Hello Safal (GV)
- Leverage digital social networks (scale-up phase)

Service Delivery

•Access to YFS: counseling and services •YC: FP counseling and products (DL) •Narrowcasting SBCC material (DL)

Enabling Environment

- Advocacy
- Leadership
- · Cultural Identity

Psychosocial & Environmental Outcome:

Individual

Favorable shift in FP related

- ATTITUDE
 - ✓ Experiential Attitude
 - ✓ Instrumental Attitude
- PERCEIVED NORMS
 - ✓ Injunctive Norms
 - ✓ Descriptive Norms
- PERSONAL AGENCY
- ✓ Perceived Control✓ Self-Efficacy

Young Couples & Household Favorable shift in FP related:

- Descriptive Norms
- · Injunctive Norms
- · Outcome Expectations
- Group Identity

Community

- · Social Capital
- Collective Efficacy
- · Critical Consciousness
- · Shared Values
- Gender Norms

Service Delivery

Increased access to Quality
 Assured, Client-centered, modern
 FP/RH services and products

Enabling Environment

Supportive FP policies are implemented in spirit.

Intermediary Outcome

IO - 1.1 (Supply Side):

Increased access to youthfriendly FP counseling and services

IO - 1.2 (Demand Side)

Informed and empowered decision-making amongst TG on family planning and HTSP

IO – 1.3 (Enabling Environment)

Favorable shift in gender and social norms related to HTSP and contraceptive use amongst married young women (15-24, PO & P1) and their husbands

Primary Outcome

Increased uptake of modern contraception among married couples and first-time parents (15-24) in YUVAA-supported districts in Bihar and Maharashtra

High Impact Approaches: Perspectives



TWO BROAD PERSPECTIVES

SBC-IPC high impact approaches from a '<u>Planning</u>' Standard' perspective

• Drawing board stage approaches to develop theory-driven SBC-IPC interventions; Primary audience are SBC Managers;

SBC-IPC high impact approaches from an 'Implementation Standard' perspective

 Field level execution approaches; approaches which improves IPC skills and efficiency; client facing with IPCs/Outreach team as Prime audience



Theory driven & Evidence based

Always support the SBC conceptual design with a proven theory and authentic evidences from internal and external sources because it help in determining a strategic direction to the overall SBC approach



Theoretical Framework for YUVAA SBCC Strategy

Individual Level

Inter-personal Level

Community Level







Integrated Behavior
Model (IBM) to drive
intention and adoption
of FP/HTSP

Theory of Normative
Social Behavior (TNSB)
to affect favorable
normative mechanisms
for inter-spousal and
household dynamics

Community
Empowerment
Framework to shift social
and gender norms
limiting fertility choices
for young couples



Audience Insight

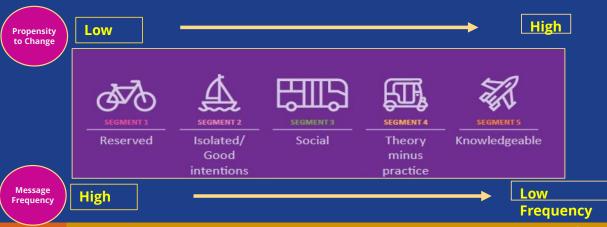
'Know your target audience as you know yourself

- Formative and market research exercise will provide audience data; key behavior insight; social factors; key behavior determinants.
- Mobile landscape study; media consumption trend and aptitude



Audience Segmentation Approach

- One of the best practices to improve targeting efficiency of IPC
- · Segment the audience and prioritize;
- Helps in developing a strategic and efficient reach & frequency planning;
- · Make segmentation approach part of IPC training tool.



Segmentation Content Plan

Health

Inter-spousal Communication Agency/Autonomy for Women

Enhancing

PPFP

Financial

Importance of **HTSP**

Joint **Decision-making** **Women's Share** Voice

Healthy Lifestyle

Goal Setting / Fertility Planning

Communication Skills

ANC/PNC

Myths, Misconceptions and Fear of Side **Effects**

Couple Bonding

MIL Communication **COVID-19 Related Behaviors**

Saving vs Investment

Readiness

Informed Choice

Persuasion

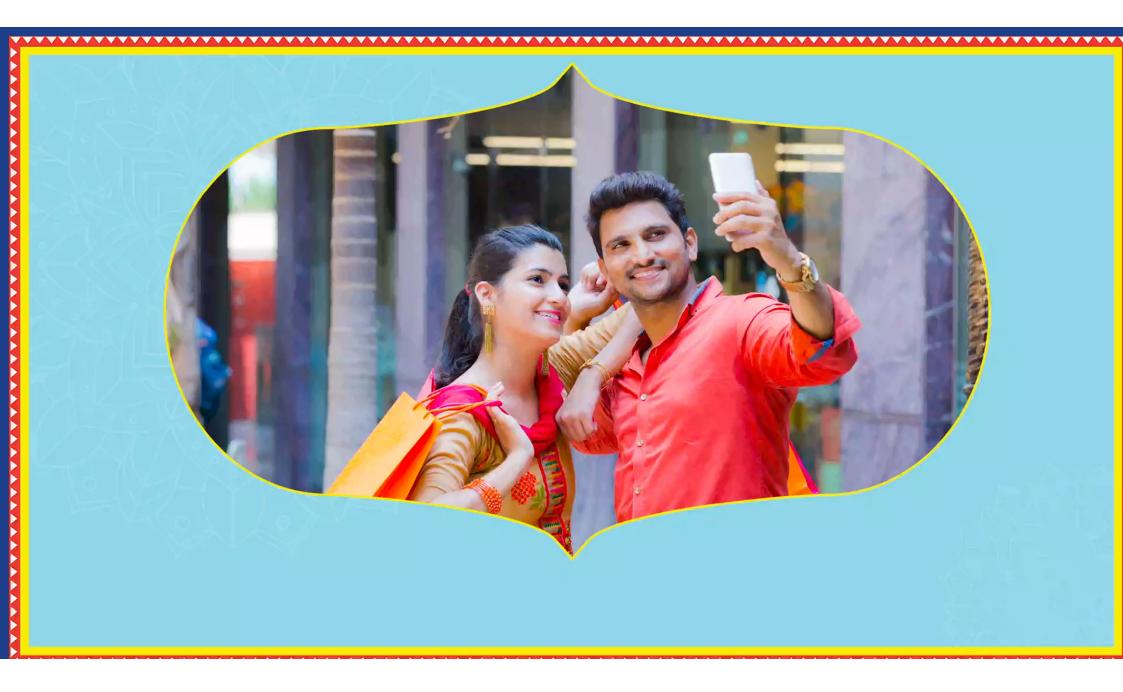
Information



Go-Digital IPC

- Develop digital IPC strategy and IPC tools like gamification; behavior modeling films; viral GIFs
- Equipe IPC will mobile/tablet-based tools;

The Opportunity: Nepal has 16 million internet users in 2023, internet penetration is 51% of total population in 2023 (source-Datareportal)





MEL-Digital Matrix

"If You Can't Measure What You are Doing, You have Done Nothing"

- Set the MEL matrix as part of the design;
- Behavior indicators prioritized;
- Digital Dashboard for LIVE data tracking



Coaching

- Coaching of IPCs vis-à-vis Training of IPCs
- Institutionalizing coaching as a capacity building mechanism;
- Less expensive than training and sustainable;
- Coach Assist & Progress (CAP) approach

Proven Approaches from Implementation Standard perspective



- **1. Solution-Focused Approach:** Focus on finding solutions rather than dwelling on problems.
- 2. Collaborative Approach: Work together to achieve a common goal.
- **3. Emotionally Intelligent Approach:** Recognize and manage your own emotions and empathize with others.
- 4. Assertive Approach: Express your needs and feelings clearly and respectfully.
- **5. Active Listening Approach:** Fully engage with the other person, asking clarifying questions and paraphrasing.

Proven Approaches from Implementation Standard perspective



- 6. Non-Judgmental Approach: Avoid making assumptions or jumping to conclusions.
- 7. Open-Minded Approach: Be receptive to new ideas and perspectives.
- 8. Empathetic Approach: Show understanding and compassion towards others.
- 9. Clear and Concise Approach: Communicate directly and avoid ambiguity.
- 10. Feedback-Oriented Approach: Give and receive constructive feedback.
- 11. Culturally Sensitive Approach: Respect and adapt to different communication styles.
- 12. Adaptable Approach: Adjust your communication style to suit the situation and person.

Proven Approaches from Implementation Standard perspective



- 13. Positive Approach: Focus on positive outcomes and solutions.
- 14. Respectful Approach: Treat others with respect and dignity.
- **15. Mindful Approach:** Be present and fully engaged in the conversation.

These approaches can help you build strong relationships, resolve conflicts, and communicate effectively with others.



HANK YOU





